دي بي اس – مدرسة مونارك الدولية
DPS-MONARCH INTERNATIONAL SCHOOL

31st January 2021

Dear Parents,

Greetings of the day!

Based on the responses received from many of you, we have partnered with NeoTrack and implemented a unique school bus tracking solution in all our school buses to improve the children's safety and parent's convenience during the boarding and alighting from the buses. The service has been extended to all parents whose children are using the school transportation.

Parents who opt for NeoTrack will be enabled to live-track their child's school bus using any device-laptop, computers, tablets, smartphones etc. You can subscribe for the service by downloading the NeoTrack Mobile App per the instruction below.

NeoTrack will be offering discounted rates of QR 27 per month per child, i.e. QR 1 per day and further discounted to siblings at QR 16 per month. The service will be active from 1st Feb 2021 and billing cycle to commence 15th Feb 2021.

Other Key Features:

1. Mobile App alerts when the school bus starts the trip in the morning/afternoon from school to pick/drop your child.

2. Alerts through app notifications in mornings and afternoons around 10 minutes before the bus reaches your boarding/alighting points. This will eliminate waiting times for children in the mornings due to delays due to traffic/other conditions. This will also enable you to be at the stop on time to pick your child in the afternoon.

3. You will also be notified when your child swipes his/her ID card in the bus. School will notify Route/Bus specific information (like Alternate Bus information, change in timing etc.)

Login Instructions:

- Please install "NeoTrack - School Bus Tracking" App from Play Store (https://goo.gl/R85L5B) or Apple Store https://goo.gl/D87J7K . Login using parent's mobile number provided at school and authenticate using the password sent via sms.

OR

- Using any browser (Internet explorer, Chrome, Mozilla etc.), enter the website www.neotrack.qa and click "LOGIN" or Access the login page https://track.neotrackweb.com/login.php directly. Key in the credentials sent to you on your registered phone. If needed, kindly save your user name & password by enabling the check box "Remember Me".

In case of any technical difficulty, please call +974 55024177 or Email to support@neotrack.qa

Regards,
DPS Monarch Team